**Patient Bill of Rights and Responsibilities**

**It is the policy of UMD Health Services to protect the rights of patients
and to inform them of their rights, as well as responsibilities.**

**Patient’s Rights:**

* To healthcare regardless of age, race, gender, religion, disability, national origin, or sexual orientation
* To be treated with dignity and respect
* To know the names and professional status of people serving you
* To privacy
* To confidentiality
* To receive accurate information about your health related concerns
* To know the effectiveness, possible side effects, and problems of all forms of treatment
* To participate in choosing a form of treatment
* To receive education and counseling
* To consent to, or refuse, care and/or treatment
* To select and/or change your healthcare provider
* To review your medical records with a clinician
* To a second professional opinion regarding a diagnosis or treatment
* To information about services and related costs
* To refuse to be a participant in research without jeopardy to future healthcare
* To accurate marketing and advertising information

**Patient’s Responsibilities:**

* To seek medical attention promptly
* To be honest about your medical history
* To ask about anything you don’t understand
* To follow health advice and medical instruction
* To report any significant changes in symptoms or failure to improve
* To respect clinic policies
* To keep appointments or cancel in advance
* To seek non-emergency care during regular hours
* To provide useful feedback about services and policies
* To pay any charges billed to you

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